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INFORMATION TECHNOLOGY FOR CLASS 9

STUDY MATERIAL

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INTRODUCTION TO IT-ITES INDUSTRY

IT in the government and public service

The Government uses large-scale computer applications in its daily operations and is actively encouraging e—governance practices. Digital India and e-governance initiative of Government of India are best examples of this. Government and Non-Governmental organizations (NGOs) as well as International Government Agencies use ICT applications to communicate and provide various services to the people and is called as e-governance.

There are various official web portals of the government of India for e-governance. There are various advantages of e-governance.

- ❖ The Income tax department, sales tax department, preparations of voters list, preparations of PAN card makes use of the computer system.
- ❖ Many government services are available online.
- ❖ Electricity bills can now be paid online.
- ❖ The government uses electronic voting for elections, by replacing the traditional voting slip and ballot box.
- ❖ People can enroll themselves in the elect roll through the state Election Commission portal
- ❖ Computers are common-place in modern society, and make previously laborious manual tasks of data entry much simpler and quicker

Exercise

1. Answer the following questions(50 words)

- a) What do you understand by the term IT and ITeS?
- b) What are the pros and cons of using ICT?
- c) What are the four main sub-sectors in the IT-BPM industry?

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